FIR-WC-20250130-04-EN

Amtico First Commercial Warranty

7 Year Commercial Product Warranty

Amtico International (hereinafter referred to as the Company) hereby guarantees that in the event of the Amtico First flooring supplied to the original purchaser under this agreement, requiring replacement due to 'wear-out' from normal foot traffic, within seven years from the date of purchase, the floor will be repaired or replaced with the same or similar material free of charge. The floor must have been installed in accordance with our installation instructions including our recommended adhesives. 'Wear-out' means the removal of the pattern and colour from the Amtico First floor caused by the removal of the protective wear layer.

This warranty is conditional on the following:

- 1. That the floor has been professionally installed either by an Approved Contractor/Dealer or other competent floor installer in accordance with the recommendations contained within the Technical information, including use of recommended adhesives, which can be viewed on our website (www.amtico.com).
- 2. That the floor has been routinely maintained, using recommended products, following our current guidelines.
- 3. That precautions have been taken to prevent indentation from heavy point loading and excessive surface scratching.

Damage caused by stains, spillages, burns, scratches, indentations, floods and any other accidents or abuse, as well as any reduction in the surface gloss due to normal wear and tear is excluded from the warranty.

In the unlikely event of any claim under this warranty, please write to the AfterCare Technical Services Department, Amtico International, Kingfield Road, Coventry, CV6 5AA or telephone 024 7686 1409. If examination shows that the floor has been installed and maintained as specified, the Company will repair or replace the flooring with the same or similar material free of charge.

This warranty is the only warranty given to the user by the Company and does not guarantee the Amtico First flooring supplied to be fit for a particular purpose or use. It is the responsibility of the user or user's agents to satisfy themselves that the Amtico First flooring is suitable.

Amtico warranties are only valid when Amtico adhesives are used in its installation.

Amtico First is classified as suitable for moderate commercial use. Examples of this include hotel bedrooms, small offices, social housing and student accommodation.



